



Viewfinder Remote App Release Notes

The following is a list of known device implementation anomalies and troubleshooting steps associated with the listed software release version. The software version is listed on the About screen (Settings → System Options → About). These issues are continually updated and compiled as a result of ongoing product improvements.

Viewfinder remote app anomalies for software release version 1.3.8

Known anomaly	Cause	Suggested actions
Session status on the HemoSphere advanced monitor (e.g. paused monitoring session is resumed) is not updated on the Viewfinder remote app.	If multiple sessions (five or more) are being monitored on the Viewfinder remote app, there is an intermittent delay in receiving monitoring status for one of the sessions.	Log out of the Viewfinder remote app and log back in to refresh or delete the sessions.
When the hospital department association of a HemoSphere advanced monitor is changed within Viewfinder devices, clinical users assigned to the old department can still access monitoring sessions on that HemoSphere advanced monitor.	Dynamic changes to a monitor's department association in Viewfinder cloud are not updated during a valid Viewfinder remote user session.	If desired, the Clinical Admin making the departmental change can remove users associated with the old department.



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